



RELEASE NOTES
WEBCT VISTA™ 3.0 SERVICE PACK 5

Technical Communications
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INTRODUCTION

WebCT Vista™ 3.0 Service Pack 5 is the fifth service pack release for WebCT Vista 3.0. It includes all hotfixes issued since the last service pack release.

Important:

- Before installing this service pack ensure that all previous service packs are installed.
- WebCT has tested Oracle Critical Patch Update (April 2005) and recommends that you apply it to your database server. The patch you need to apply depends on your database server operating system:
 - Linux®: p4193295_9206_LINUX.zip
 - 64-bit Solaris®: p4193295_9206_SOLARIS64.zip
 - Microsoft® Windows®: p4269928_9206_WINNT.zip
- The following Java™ Runtime Environment (JRE) versions are not supported for use with Vista 3.0 Service Pack 5:
 - J2SE v 1.4.2_01 JRE
 - J2SE v 1.4.2_02 JRE
 - J2SE v 1.4.2_03 JRE
 - J2SE v 1.4.2_04 JRE
 - J2SE v.1.4.2_05 JRE (**CR092875**)
- Safari™ 1.3 and 2.0 browsers are not supported for use with Vista 3.0 Service Pack 5. (**CR089175, CR092492**)

UPGRADES AND CERTIFICATIONS

- Vista 3.0 Service Pack 5 uses Weblogic™ Platform 8.1 Service Pack 3. **(CR077142)**
Important: This Weblogic upgrade requires you to install Java 2 SDK 1.4.2_06.
- This service pack includes the following BEA patches:
 - CR136410_810sp2.jar **(CR076159)**
 - CR177776_810sp3.jar **(CR078468)**
 - CR183836_810sp3.jar **(CR078468)**
 - CR184612_81sp3.jar. **(CR084046)**
 - CR196963_81sp3.2.jar **(CR094675)**
 - CR202495_810sp4.jar **(CR093044)**
 - CR209987_810sp3.jar **(CR086770)**
- Vista 3.0 Service Pack 5 uses version 3.1.246 of the RealObjects edit-on Pro® HTML editor. **(CR084888)**

NEW FEATURES AND ENHANCEMENTS

This service pack includes the following new features and product enhancements:

Note: Vista 3.0 Service Pack 5 supports cross-listed sections. **(CR084012)**

For more information about cross-listing and known issues with this feature, see the *Cross-listing Release Notes: WebCT Vista 3.0 Service Pack 5* and the *WebCT Vista 3.0 Service Pack 5 Cross-listing Guide*.

Tool/Area	Feature or Enhancement
Assessments	When creating calculated questions, Designers can now specify to calculate variables and answer sets to 100 decimal places. Numbers less than 0.00001 will appear in scientific notation. (CR082814)
	When creating or editing assessments, Designers can now edit the title of the Grade Book column created for the assessment. (CR091056)
Assignments	For all assignment types, the user names of Students now always display to Section Instructors and Teaching Assistants, in addition to their first and last names. (CR071745)
	The user names of Students are now included when assignment submissions are compiled and downloaded, in addition to their first and last names. (CR071673)
	When creating or editing assignments, Designers can now edit the title of the Grade Book column created for the assignment. (CR089011, CR089012)
	When an assignment is changed from gradable to non-gradable, users can now edit or delete the corresponding Grade Book column for the assignment. (CR089093)
Backup and Restore	<p>A new option (<code>file_name_format</code>) has been added to the command-line backup (<code>backup_request.xml</code>) that allows users to specify whether the file name of the backup is in the original or a new file name format.</p> <p>Possible values for <code>file_name_format</code>:</p> <p>"0" = The default value. The file name of the backup will be in the original format, which consists of the section name, course name, and the time the backup was created.</p> <p>"1" = The file name of the backup will be in the new format, which consists of the section name, learning context ID, and the time the backup was created. For example, <code>sec1_ID30301_1116113701618.bak</code>, where <code>sec1</code> is the section name, <code>30301</code> is the learning context ID, and <code>1116113701618</code> is the time that the backup was created.</p> <p>Note: The section name and course name will be truncated if the file name is going to exceed 100 bytes. (CR084790)</p>

Browser Checker	When errors are found in a user's browser configuration, a message now appears at the top of the <i>Browser Check Results</i> pop-up window to prompt users to scroll through the results to see which areas need to be reconfigured. (CR085796)
	A JRE version check has been added to the Browser Checker workflow. (CR089070)
Clustering	A new servlet has been added which can be used by load balancers to verify that the server is up and running. To make use of this servlet, configure your load balancer to request the URL <code>http://<server>:<port>/webct/checkStatusForLb</code> . (CR075619)
Discussions	When editing Discussion topics, users can now edit the following: <ul style="list-style-type: none"> the title of the Grade Book column created for the topic (CR089014) whether a topic is gradable and its grading scheme (CR089086)
	When a gradable Discussion topic is deleted, users can now edit or delete the corresponding Grade Book column for the topic. (CR089090)
File Manager	Users can now use the <i>Rename</i> option to rename folders. (CR079305)
Grade Book	When you mouse over a column title, the entire column title now displays. Previously, for long column titles, only an abbreviated title displayed. (CR069391)
	When partial values, which are formatted in parentheses, were exported, the parentheses were exported too, causing the values to import to Microsoft® Excel and re-import to Grade Book as negative numbers. Now when partial values are exported, the parentheses are not exported. (CR080785)
	Letter grade columns based on calculated columns did not display any value if the calculated column was only a partial score. This has been fixed. Now, the letter grade column will display a letter grade based on a partial score. (CR082476)
	When sorting columns, members are sorted first by the selected column and now second by <i>Last Name, First Name</i> . (CR084547)
HTML Creator	When using the HTML Creator to enter text within tool content, for example when Section Designers use the HTML Creator to enter assignment instructions, users can now enter up to 4,000 English characters in the HTML Creator editing area. (CR089538)
Logging	In the WebCT log files (<code>webct.log</code>), human-readable dates are now used as well as epoch dates. (CR093797)
Mail	The user names of Students now always display to Section Instructors and Teaching Assistants. When the Mail setting <i>Display User Names in Mail tool and messages</i> is set to <i>false</i> , user names are now hidden only from Students. (CR071672)
Media Library	When linked Glossary terms are migrated from WebCT Campus Edition™ (CE) to Vista, the specific term linked in CE is now the single term linked in Vista. (CR078921)

Reports and Tracking	The <i>Student Tracking</i> report now shows all Students enrolled in the course, not only the Students who have had some activity in the course. (CR078272)
	Information in the <i>Student Tracking</i> report can now be sorted by the <i>First Access</i> or <i>Last Access</i> column. (CR078387)
System Integration	For institutions that are integrated with SunGard SCT™, in My WebCT and the course, for new imports, the long course description will display as part of the section title instead of the short course description. (CR068350)
	The Luminis adapters are now packaged and automatically installed with Vista 3.0 Service Pack 5. For more information, see the latest version of the <i>WebCT Vista 3.0 Guide to Integrating with the SunGard SCT Luminis Data Integration Suite</i> . (CR091246)
Template Manager	A new option has been added for copying templates. The <i>Unlinked</i> option allows the new template to share no files with the source template. All files are copied to the new template and file links are converted to files. (CR081315)
URL	URLs can now be created that use the <code>rtsp://</code> protocol. (CR078472)

ISSUES RESOLVED IN THE SERVICE PACK

Tool/Area	CR Number	Resolved Issue
Announcements	CR080245	When using the Mozilla 1.7 or the Netscape® 7.2 browser, sometimes an error occurred when users created announcements. This issue has been fixed and the error no longer occurs.
Assessments and Question Database	CR091099	Scores for imported Respondus™ questions that used the <i>All or Nothing</i> grading scheme were imported incorrectly when one of the choices selected by the Student was worth -100 percent. This issue has been fixed. These questions now import correctly.
	CR067203	When Students who had self-registered in a section first entered the section and clicked <i>Assessments</i> on the course toolbar, an error occurred. This issue has been fixed and the error no longer occurs.
	CR067775	When viewing assessment reports, the <i>Go to</i> button now works properly when switching between assessments.
	CR074473	When quiz submissions were viewed, multiple choice questions that were set to use letters for answer labels displayed numbers for answer labels instead. This has been fixed and the problem no longer occurs.
	CR075589	Now, when creating question sets, if a Designer selects a question, clicks Add Question Alternates and then clicks Cancel , the selected question is no longer added to the question set.
	CR078432	If one Designer created an assessment with an associated Calendar entry and a different Designer modified the start date, then, although the new Calendar entry would be created, the original Calendar entry would not be removed. This issue has been fixed. The original Calendar entry is now removed.
	CR081343	In rare situations, when survey questions were modified after the survey had been taken, the related performance pages would not display correctly. This has been fixed and the pages will now always display correctly.
	CR081499	When Students answered a calculated question with incomplete scientific notation, for example, 4.2E instead of 4.2E0, an exception occurred. This issue has been fixed. The answer is still graded as

Tool/Area	CR Number	Resolved Issue
		incorrect but the exception no longer occurs.
	CR084836	When a quiz was set to deliver one question at a time, if the Section Instructor was grading by question, the grading page was incorrectly using the question delivery setting, so the grading page did not work correctly. This issue has been fixed and the problem no longer occurs.
	CR085237 CR085241	When grading assessment submissions, the option to <i>Grade all attempts of this question</i> no longer displays for self tests and surveys.
	CR085684	In some Respondus questions, due to rounding issues, the total percentage given out for the question did not add up to 100 percent. This could cause grading problems in WebCT. This issue has been fixed. WebCT now detects small deviations from 100 percent so that grading will always work as expected.
	CR085685	When Students took a quiz, the time that displayed on the screen was local time, not the server's time. If the Student taking the quiz was not in the same time zone as the server, this caused mismatched times to be displayed on the screen. This has been fixed. Now, all times shown are based on the server's time.
	CR074848	Short answers question created using Respondus 2.0 will now have a default answer box width of 30, which is the width used in Vista.
	CR093950	In some situations, fill in the blank questions that contained alternate answers were not being graded correctly. This issue has been fixed and the problem no longer occurs.
	CR093676	If there were 10 or more pairs in a matching question, the <i>Performance</i> type assessment report displayed incorrect values for Student responses. This issue has been fixed and the problem no longer occurs.
Assignments	CR082832	In rare circumstances, when saving assignment settings, the Assignments tool incorrectly adjusted the release date by one hour. This issue has been fixed and the problem no longer occurs.
	CR087180	Section Designers and Section Instructors can now edit an assignment's properties after its due date.
	CR092560	Hyperlinks contained in a Student's assignment would not work correctly when Students viewed the assignment. This issue has been fixed and the problem no longer occurs.
Backup and	CR084465	If an error was encountered when restoring the course toolbar, the entire restore would fail. This

Tool/Area	CR Number	Resolved Issue
Restore		issue has been fixed. As these errors are generally innocuous, the error is now logged and the course continues to restore.
	CR092487	In certain situations, for example, when there were Japanese characters in the section name, backups failed. This issue has been fixed and the problem no longer occurs.
	CR072820	The start and end time of assessments are now preserved when a section is backed up.
Basic View	CR071350	When using the Safari browser, in certain circumstances, the course entry page (the page that contains information about the Build, Teach, and Student View tabs) displayed with some minor UI errors. This issue has been fixed and the page now always displays correctly.
Bookmarks	CR078409	If a bookmark containing single quotation marks was edited, an error occurred. This issue has been fixed and the error no longer occurs.
Branding	CR082317	When a customized login page was set for Server Administrators and Domain Administrators, it did not immediately display for these users. This issue has been fixed. When set, a customized login page now displays immediately for Server Administrators and Domain Administrators.
Browser Checker	CR089070	In certain situations, when using a Mac® computer, Java was not being detected reliably and so, incorrectly, an error displayed. This issue has been fixed. Java is now detected correctly and the errors no longer appear.
Calendar	CR064848	There was a problem creating recurrent Calendar entries that spanned multiple years. This issue has been fixed and the problem no longer occurs.
	CR084093	When a printable view of Calendar was created, entries that had start and/or end times between 11:46 P.M. and 11:59 P.M. did not display. This issue has been fixed and the problem no longer occurs.
	CR088468	If a printable view was created of Calendar entries that had internal links to tools, when the links were clicked, multiple frames sometimes appeared. This issue has been fixed and the problem no longer occurs.
	CR090623	In certain situations, when using the Japanese locale, on the <i>Create Printable View</i> screen, the day drop-down list did not include all of the days available. This issue has been fixed. Now all days are always included in the list.

Tool/Area	CR Number	Resolved Issue
	CR079864	In certain situations, users were able to create entries with an end time that preceded the start time. This issue has been fixed and the problem no longer occurs.
Chat and Whiteboard	CR079834	Occasionally, Students could not see the cursor when handraise mode was enabled and it was their turn. This issue has been fixed and the problem no longer occurs.
	CR090651	In rare situations, Whiteboard images were saved in a different section's content folder. This issue has been fixed. Whiteboard images are now always saved in the correct section content folder.
	CR085488	In certain situations, users enrolled in one section as a Student and enrolled in another section as a Designer were unable to load files in Whiteboard. This issue has been fixed and the problem no longer occurs.
Content File	CR048522	In certain situations, using internal links between content files caused breadcrumbs to display incorrectly for Students. This issue has been fixed and the problem no longer occurs.
	CR071713	When creating content files using the HTML Creator, saving the file caused the HTML Creator to switch off. This issue has been fixed and the problem no longer occurs.
	CR082052	In certain situations, HTML links using the attribute <code>target="_blank"</code> were broken after the template was assigned to a section. This issue has been fixed and the problem no longer occurs.
Content Import/Export	CR085422	Content imports from CE 4.1.5 now import the multiple choice question indices and show question titles settings correctly
	CR087435	HTML tags contained in organizer page links in CE are now stripped out on import to Vista, because Vista does not support HTML in these links and it could affect page display.
	CR083876	In rare situations, importing a CE 4.x course that contained content modules with links to quizzes would fail. This issue has been fixed and the problem no longer occurs.
	CR094276	When fill in the blank questions with alternate answers were exported, not all of the alternate answers were being exported. This issue has been fixed. All alternate answers in fill in the blank questions are now exported.

Tool/Area	CR Number	Resolved Issue
Discussions	CR063524	The <i>Delete</i> , <i>Mark as Read</i> , <i>Mark as Unread</i> , and <i>Create Printable View</i> buttons no longer appear on the <i>Messages</i> screen when there are no messages displayed.
	CR071422 CR063507	In certain situations, the HTML tag displayed when viewing Discussion messages. This issue has been fixed and the problem no longer occurs.
	CR073842	When grading topics, Section Instructors could not view Discussion message attachments when viewing all Student posts. This issue has been fixed. Section Instructors can now view all Student attachments when grading Discussion topics.
	CR075073	Question marks can now be used in Discussion category, topic, and message titles.
	CR075094	In certain situations, when grading topics, the <i>Total Messages Read</i> , <i>New Messages Posted</i> , and <i>Replies Posted</i> columns displayed zeroes instead of the correct number of messages in each Student's message count. This issue has been fixed. These columns now display the correct number of messages in each Student's message count.
	CR075735	HTML tags sometimes appeared in posted Discussion messages after a printable view of the messages was created. This issue has been fixed. HTML tags no longer appear when viewing posted messages.
	CR075859	In certain situations, after editing a message that included an attachment, the Attachment icon no longer appeared on the <i>Messages</i> screen. This issue has been fixed.
	CR076157	In certain situations, when replying to a message, the original message was cleared when the HTML Creator was turned <i>On</i> . This issue has been fixed.
	CR078731	If Section Instructors were enrolled as Students in other sections, they appeared in the list of users when grading a Discussion topic (in the section in which they were enrolled as a Section Instructor). This issue has been fixed and the problem no longer occurs.
	CR080245	When using the Mozilla 1.7 or the Netscape 7.2 browser, sometimes users could not create Discussion topics and place them in an existing category. This issue has been fixed and the problem no longer occurs.
CR081188	In certain situations, when grading Discussion topics, if Section Instructors navigated to another page and were prompted to save the grades for the	

Tool/Area	CR Number	Resolved Issue
		Students on the current page, the grades were not being saved. This issue has been fixed and the problem no longer occurs.
	CR083752	When using the Safari browser, the HTML Creator will now reflect the changes properly when creating a Discussion message with the HTML Creator turned <i>On/Off</i> .
	CR085468	When using the Safari browser, an error message appeared when users closed the <i>Compiled Messages</i> pop-up window. This issue has been fixed and the error message no longer appears.
	CR086605	In certain situations, when users displayed a complete message thread, an extra pop-up window appeared. This issue has been fixed and the extra pop-up window no longer appears.
	CR088087	If files attached to Discussion messages were moved or deleted from File Manager, the attachments could not be viewed in the message. This has been fixed.
	CR088793	The order of topics in the <i>Topics</i> , <i>Move to</i> , and <i>Copy to</i> drop-down lists is now consistent with the order in which the topics appear on the <i>Discussions</i> screen.
File Manager	CR064722	Users enrolled as both a Server Administrator and a Domain Administrator can now see files and folders at the server and domain learning context levels in File Manager.
	CR065099	When users create a file and click Save and Add Another , the content in the <i>HTML Text</i> box is now cleared.
	CR082634	Users were not prevented from renaming files with a name that contained semicolons (;). This has been fixed. An error message now appears if users try to rename a file with a name that contains the following characters: " ^ ? * < > / : & , ;
	CR084350	When adding file links to sections, after a folder was created, an additional level of folders appeared in the <i>Location</i> drop-down list. This issue has been fixed. The top level of folders now always appears in the <i>Location</i> drop-down list.
	CR087265	In certain situations, folders did not display in File Manager for templates that had been associated with a course. This issue has been fixed and the problem no longer occurs.
Grade Book	CR075177	Section Instructors were unable to save the content in an alphanumeric grade column if the content

Tool/Area	CR Number	Resolved Issue
		exceeded the maximum number of characters allowed. A warning message now appears if users exceed 255 English characters (approximately 85 international characters) in an alphanumeric grade column.
	CR084066	For calculated columns, the SUM function did not work when column titles included the following characters: { } []. Users are no longer able to create columns that contain these characters.
Group Manager	CR066689	Auditors can now use sign-up sheets to join groups.
	CR085472	When the Chat and Whiteboard tool is not enabled in the section, users are no longer be able to create Chat rooms for groups. Similarly, when the Discussions tool is not enabled in the section, users are no longer able to create Discussion topics for groups.
	CR086165	When editing groups, users could only access the first five pages of group members. This issue has been fixed and the problem no longer occurs.
	CR094591	In rare situations, when users created full groups and specified the number of Students per group, the correct number of groups was not created. This issue has been fixed. The correct number of groups is now created.
Learning Module	CR070687	In certain situations, when users edited the title of an action menu link to a component, the title did not change. This issue has been fixed and the problem no longer occurs.
	CR079140	In certain situations, the table of contents and breadcrumbs in a learning module were not updating correctly when following links to content files in other learning modules. This issue has been fixed. The table of contents and breadcrumbs now correctly update to reflect the learning module in which the content file is located.
	CR091870	When using the Safari browser, the <i>Preview</i> button now functions correctly when Section Instructors are editing action menu links to components.
Localization	CR072200	In the Japanese locale, in Reports and Tracking, when reports were graphed, the text used for graph labels did not display correctly. This has been corrected.
	CR079577	In certain non-English language locales, in Grade Book, the column titles <i>Midterm</i> and <i>Final</i> displayed in English. This has been corrected.
	CR079813	In non-English language locales, several English terms and phrases were being used. Where

Tool/Area	CR Number	Resolved Issue
		possible, this has been corrected.
	CR090617	In Grade Book, a row alignment issue, which sometimes occurred when data had been entered by using both Japanese and English characters, was corrected.
Mail	CR074590	When using the Netscape 7.2 browser, alt text now displays when users mouse over the <i>Delete</i> , <i>Hide Folders</i> , and <i>Show Folders</i> icons.
	CR085546	Students were unable to attach files from their computer to Mail messages after they had entered a Chat or Whiteboard room. This issue has been fixed and the problem no longer occurs.
	CR085488	In certain situations, users enrolled in one section as a Student and enrolled in another section as a Designer were unable to add attachments to Mail messages. This issue has been fixed and the problem no longer occurs.
Media Library	CR072315	Designers using the Mozilla 1.6 browser are now able to create Media Library collections and entries.
	CR080245	When using the Mozilla 1.7 or the Netscape 7.2 browser, sometimes an error occurred when users created Media Library entries. This issue has been fixed and the error no longer occurs.
My Grades	CR092941	When sections have defined a new default letter grade scheme, the new scheme is now used in My Grades.
My WebCT	CR089161	The error message that appears when a section does not yet have a template assigned to it has been updated. The message no longer says to contact the section's Instructor.
	CR082698	In certain situations, when Students were self-registering in a section, the <i>Go to My WebCT</i> link did not work. This issue has been fixed and the link now works correctly.
	CR081703	For sections in which learner access was restricted, learners who were denied access to the section were able to see a link to the section in the Course List channel. This issue has been fixed. When a section is restricted from learner access, a link to the section does not appear in the Course List channel for any users who are enrolled in the section.
Organizer Page	CR083117	In certain situations, when modifying the page layout of different organizer pages, the <i>Go to</i> drop-down list and <i>Go</i> button did not work. This issue has been fixed and the problem no longer occurs.

Tool/Area	CR Number	Resolved Issue
PeopleLinks	CR085218	When using the Safari browser, if users clicked the <i>PeopleLinks</i> icon next to a user name, left that pop-up menu open, and then clicked the <i>PeopleLinks</i> icon next to another user name, the page reloaded. The issue has been fixed and the problem no longer occurs.
PowerLinks Proxy Tools	CR080336	The Calendar tool did not allow proxy tools to be used when creating internal links. This issue has been fixed and the problem no longer occurs.
Reports and Tracking	CR086015	When using languages other than US English, in the <i>Summary of Activity</i> report, no data was appearing in the <i>Most Active Day</i> and <i>Least Active Day</i> fields. This issue has been fixed and data now appears in these fields.
	CR075227	The Component Usage report could not be accurately displayed when long component names were included. Component names in this report will now be truncated if they exceed 57 characters.
SCORM Module	CR085213	In certain situations, when Students clicked a link to a SCORM module on the course menu, an error message appeared. This issue has been fixed. SCORM module links on the course menu now work correctly.
	CR085582	The <i>Total Time</i> and <i>Status</i> information in a SCORM module's data report is now accurate.
Search	CR075714	When a section containing assignments, content files, and/or Discussion messages was restored, search did not work when the <i>Author</i> search criterion was used. This issue has been fixed.
	CR078680	Searching by <i>Author</i> was incorrectly searching for the user who created the file, instead of the user specified in the <i>Author Name</i> field. This has been fixed.
Selective Release Map	CR071036	When the <i>Not equal to</i> condition was used in Grade Book criteria, the component was not released to Students if the Grade Book column contained null or N/A values. This problem has been fixed.
System Integration	CR083318	There were numerous temporary files left behind after Luminis Message Broker (LMB) imports. This has been corrected. As many of these files as possible have been cleaned up and will no longer appear.
	CR087842	Characters outside the typical US English set, such as diacritical or Japanese characters, may have caused problems after LMB imports. This issue has been fixed and the problem no longer occurs.
Template	CR064711	Users enrolled as both an Institution Administrator

Tool/Area	CR Number	Resolved Issue
Manager		and a Domain Administrator were not able to properly access templates in the institution and domain learning context levels in Template Manager. This issue has been fixed and the problem no longer occurs.
	CR086611	Users who previously had permission to edit templates but who had been unenrolled from the role that allowed them to edit the template were still able to see the <i>Edit</i> icon. However, when they clicked the icon, an error occurred. This issue has been fixed. Now the <i>Edit</i> icon displays only if the user is enrolled as a Designer or Administrator.
	CR087373	In certain situations, the <i>Edit Paging</i> pop-up window was not large enough to display all of the buttons in the window. This has been corrected.
User Manager	CR078355	In certain situations, when users switched to other pages on the <i>Query Results</i> screen, an error occurred. This issue has been fixed and the error no longer occurs.
	CR087871	Help desk users are no longer able to enroll users as Institution Administrators.
WebDAV	CR072273 CR093481	Corrected an issue seen by some Windows XP clients using WebDAV to access folders with spaces in the name.